



Privacy Policy

Janine Leigh Ilsley owns and operates this website <https://janineleightherapy.com> (the "Service").

Janine Leigh Therapy LLC views the protection of individual privacy of utmost importance. We are committed to making every reasonable effort to maintain your confidentiality while following the emerging standards of the industry. This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.

Information Collection and Use

While using our Service, we generally collect two types of information ("Personal Data"): (1) Personal Identifiable Information (PII) such as your name, address, and phone number; and 2) Non-Personal Information.

Personal Information

Personally Identifiable Information (PII) includes, but is not limited to:

- Email address
- First name and last name
- Phone Number

When collecting Personal Data, we only use the information collected as required to provide the information or service that you have requested. Janine Leigh Therapy LLC is committed to maintaining the confidentiality of your personal health information, and under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), it is our utmost importance to follow measures that protect the privacy of your personal information.

Non-Personal Information

We do collect limited "Non-Personal Information" anonymously, such as your cookies usage and IP address. For instance, we may set and access our cookies on your system in order to customize the delivery of our Service to your preferences and for the purposes of tracking the effectiveness of our Services. This is essentially "traffic data" which cannot personally identify you, but is helpful for us for improving our services. Traffic data collection does not follow a user's activities on any other Sites in any way.

Examples of Non-Personal Information that is collected and description of how it's used:

- **Internet Protocol (IP) Address:** Your IP address is a number that lets computers attached to the Internet know where to send you data, such as the webpages you view. We use this information to deliver our webpage to you upon request, to tailor our Site to the interests of our users and to measure traffic within our Site.

- **Cookies:** our Site uses “cookies” to improve functionality and usability. We use this information for planning, tracking, and to improve the technical functions of our Site and Services.

We may, on occasion, ask you for additional information so that we may contact you for follow-up on specific inquiries. This information is never sold or given to any other agency or individual for any other use.

Please note that the information above (“Personal Data”) that you are giving to us is voluntary, and by you providing this information to us you are giving consent for us to use, collect, and process this Personal Data. You may request for us to delete your Personal Data at any point by contacting us.

Use of Data

Janine Leigh Therapy LLC uses the collected data for various purposes:

- To provide services, such as professional Services, information, or newsletters you request;
- To let you know about updated information and new Services;
- To provide customer care and support;
- To ensure the Service is relevant to your needs;
- To help us create and publish content most relevant to you;
- To request your feedback about your experience with the Services;
- To detect, prevent, and address technical issues; and
- To notify you about any material changes to this Privacy Policy, if necessary

Sharing with Third Parties

Janine Leigh Therapy LLC does not share any data collected with any third parties unless specifically requested by you to do so via a HIPAA-compliant authorization to release information. In this case, all data is maintained in strict confidence. Personal Information may be disclosed when required by law, or where there is a good-faith belief that such action is necessary to:

- Comply with a legal obligation
- To protect and defend the right or property of Janine Leigh Therapy LLC
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

Good Faith Estimate

Under Section 2799B-6 of the Public Health Service Act, health care providers and health care facilities are required to inform individuals who are not enrolled in a plan or coverage or a Federal Health Care program, or not seeking to file a claim with their plan or coverage both orally and in writing of their ability, upon request or at the time of scheduling health care items and services, to receive a “Good Faith Estimate” of expected charges.

You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost. Under the law, health care providers need to give patients who don’t have insurance or who are not using insurance an estimate of the bill for medical items and services.

You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.

- Make sure your health care provider provides a Good Faith Estimate, in writing, at least 1 business day before your medical service or item. You can also ask your health care provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate, which you can find in your Simple Practice portal.

For question or more information about your right to a Good Faith Estimate, please visit www.cms.gov/nosurprises.

Changes to Privacy Policy

We are committed to the constant monitoring and examination of our privacy practices and, as such, we may update our Privacy Policy from time to time.

You are advised to review this Privacy Policy periodically for any changes, and in the event that any material changes are made they will be promptly disclosed on this page.

Contact Us

If you have any questions or concerns about the Privacy Policy, please contact us.